

Message

**From:** Glaze, Jackie (CMS/CMCS) (b)(6)  
(b)(6)  
**Sent:** 3/14/2023 6:17:38 PM  
**To:** Hughes, Ruth (CMS/CMCS) (b)(6)  
(b)(6); CMS - MCOG Division  
Directors and Deputies; (b)(6)  
(b)(6); CMS - MCOG Branch  
Managers (b)(6)  
**CC:** Miller, Courtney (CMS/CMCS) (b)(6)  
(b)(6); Richards, Barbara  
(CMS/CMCS) (b)(6)  
(b)(6); Baldi (she/her), Michelle  
(CMS/CMCS) (b)(6)  
(b)(6); Stegmaier, Jason  
(CMS/CMCS) (b)(6)  
**Subject:** RE: RE: ACTION: ACA storytellers

Good Afternoon,

Dan Tsai suggested that VA or MD may have some stories, and that we may want a non-DC advocate, since these folks have already been tapped multiple times.

Thank you.

**From:** Glaze, Jackie (CMS/CMCS)  
**Sent:** Tuesday, March 14, 2023 10:09 AM  
**To:** Hughes, Ruth (CMS/CMCS) <Ruth.Hughes@cms.hhs.gov>; CMS - MCOG Division Directors and Deputies <MCOG\_Division\_Directors\_and\_Deputies@cms.hhs.gov>; CMS - MCOG Branch Managers <MCOG\_Branch\_Managers@cms.hhs.gov>  
**Cc:** Miller, Courtney (CMS/CMCS) <Courtney.Miller@cms.hhs.gov>; Richards, Barbara (CMS/CMCS) <Barbara.Richards@cms.hhs.gov>; Baldi (she/her), Michelle (CMS/CMCS) <Michelle.Baldi@cms.hhs.gov>; Stegmaier, Jason (CMS/CMCS) <Jason.Stegmaier@cms.hhs.gov>  
**Subject:** RE: ACTION: ACA storytellers

Good Morning Ruth, When we rec'd this request last Friday, I made OCD aware that we may need to reach out to the SMAs so please check with them. Thanks.

**From:** Hughes, Ruth (CMS/CMCS) <Ruth.Hughes@cms.hhs.gov>  
**Sent:** Tuesday, March 14, 2023 9:51 AM  
**To:** Glaze, Jackie (CMS/CMCS) <Jackie.Glaze@cms.hhs.gov>; CMS - MCOG Division Directors and Deputies <MCOG\_Division\_Directors\_and\_Deputies@cms.hhs.gov>; CMS - MCOG Branch Managers <MCOG\_Branch\_Managers@cms.hhs.gov>  
**Cc:** Miller, Courtney (CMS/CMCS) <Courtney.Miller@cms.hhs.gov>; Richards, Barbara (CMS/CMCS) <Barbara.Richards@cms.hhs.gov>; Baldi (she/her), Michelle (CMS/CMCS) <Michelle.Baldi@cms.hhs.gov>; Stegmaier, Jason (CMS/CMCS) <Jason.Stegmaier@cms.hhs.gov>  
**Subject:** RE: ACTION: ACA storytellers

Morning Jackie – we have started talking to our staff in DPO about this ask. Fo (b)(5) is there any concern with SLs reaching out to state officials for this request? Or do you think this might be an ask for what we have already accumulated from working with the states.

**From:** Glaze, Jackie (CMS/CMCS) <Jackie.Glaze@cms.hhs.gov>

**Sent:** Monday, March 13, 2023 10:51 AM

**To:** CMS - MCOG Division Directors and Deputies <MCOG\_Division\_Directors\_and\_Deputies@cms.hhs.gov>; CMS - MCOG Branch Managers <MCOG\_Branch\_Managers@cms.hhs.gov>

**Cc:** Miller, Courtney (CMS/CMCS) <Courtney.Miller@cms.hhs.gov>; Richards, Barbara (CMS/CMCS) <Barbara.Richards@cms.hhs.gov>; Baldi (she/her), Michelle (CMS/CMCS) <Michelle.Baldi@cms.hhs.gov>; Stegmaier, Jason (CMS/CMCS) <Jason.Stegmaier@cms.hhs.gov>

**Subject:** RE: ACTION: ACA storytellers

Good Morning All,

For the (b)(5) please ask the state leads to reach out to them to ask if they have any good news stories from individuals enrolled or advocates.

Please let Jason know by COB Thursday, March 16<sup>th</sup> if possible.

Thank you.

**From:** Glaze, Jackie (CMS/CMCS)

**Sent:** Friday, March 10, 2023 2:19 PM

**To:** CMS - MCOG Division Directors and Deputies <MCOG\_Division\_Directors\_and\_Deputies@cms.hhs.gov>

**Cc:** Miller, Courtney (CMS/CMCS) <Courtney.Miller@cms.hhs.gov>; Richards, Barbara (CMS/CMCS) <Barbara.Richards@cms.hhs.gov>; Baldi (she/her), Michelle (CMS/CMCS) <Michelle.Baldi@cms.hhs.gov>; Stegmaier, Jason (CMS/CMCS) <Jason.Stegmaier@cms.hhs.gov>

**Subject:** ACTION: ACA storytellers

All,

Please see the request below. (b)(5)

(b)(5)

Do you have any good news stories that you can share?

Please copy Jason so he can assist with coordinating with OCD.

Let me know if you have questions.

Thanks.

**From:** Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 1:35 PM

**To:** Miller, Courtney (CMS/CMCS) <Courtney.Miller@cms.hhs.gov>; Glaze, Jackie (CMS/CMCS) <Jackie.Glaze@cms.hhs.gov>; Richards, Barbara (CMS/CMCS) <Barbara.Richards@cms.hhs.gov>

**Cc:** Baldi (she/her), Michelle (CMS/CMCS) <Michelle.Baldi@cms.hhs.gov>

**Subject:** FW: ACA storytellers

Hi MCOG team,

Per the below thread, (b)(5) Anne Marie suggested MCOG was the right group for this. Let me know what you think, and if you agree who you'd like to be looped in.

Thanks!  
Krista

**From:** Young, Christen Linke L. EOP/WHO (b)(6)  
**Sent:** Friday, March 10, 2023 1:27 PM  
**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Cc:** Schubel, Jessica L. EOP/WHO (b)(6); Gerwin, Mikaela D. EOP/WHO (b)(6)  
**Subject:** ACA storytellers

I may need some (b)(5) Can you all share whatever you have for the buckets below by COB Monday? We will separately go to the (b)(5)  
(b)(5)

(b)(5)

Message

**From:** Costello, Anne Marie (CMS/CMCS) (b)(6)  
(b)(6)  
**Sent:** 4/28/2023 9:14:32 PM  
**To:** Stephens, Jessica (CMS/CMCS) (b)(6)  
(b)(6) Harris, Monica  
(CMS/CMCS) (b)(6)  
(b)(6) Bonelli, Anna  
(CMS/CMCS) (b)(6)  
(b)(6)  
**Subject:** FW: FW: Unwinding Thoughts from Stakeholders

Let's put this on one of our morning agendas next week.

Thanks

**From:** Schubel, Jessica L. EOP/WHO (b)(6)  
**Sent:** Friday, April 28, 2023 12:38 PM  
**To:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Stephens, Jessica (CMS/CMCS) <Jessica.Stephens@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>; Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>  
**Subject:** Unwinding Thoughts from Stakeholders

FYI – I think they may be coming your way.

**From:** Stan Dorn <sdorn@unidosus.org>  
**Sent:** Wednesday, April 26, 2023 12:25 AM  
**To:** Schubel, Jessica L. EOP/WHO (b)(6)  
**Cc:** Debbie Weinstein <DWeinstein@chn.org>; Peggy Ramin <ramin@civilrights.org>; Morgan B. Polk <mpolk@nul.org>; Andrea Harris <aharris@protectourcare.org>; policy@apiahf.org; 'Joyce Liu' <jliu@apiahf.org>; Manav Nanda <mnanda@veng-group.com>; Jeanette Contreras <jcontreras@unidosus.org>; Malone, Lisa <lmalone@naacpnet.org>; Chandos Culleen <cculleen@ncuih.org>; Mary Jomia <MJomia@ncuih.org>; policy@apiahf.org; Policy <policy@ncuih.org>; Jeremy Grabiner <JGrabiner@ncuih.org>; Susan Collins <scollins@unidosus.org>; Matthew D. Snider <msnider@unidosus.org>; Umailla Fatima <ufatima@unidosus.org>; Alvaro Zarco <azarco@unidosus.org>; PolicyAdvocacy Temp2 <policyadvocacytemp2@unidosus.org>; PolicyAdvocacy Temp3 <policyadvocacytemp3@unidosus.org>; Jennifer Van der Heide <jvanderheide@apiahf.org>  
**Subject:** [EXTERNAL] Follow-up

Hi, Jessica. Great to touch base with you on Monday! Once again, thank you for taking the time to meet with us. More important, thank you for all the amazing work you and your colleagues are doing to extend health coverage and promote health equity, including recent strong statements about the impact of Speaker McCarthy's Medicaid proposals.

As promised, this note follows up some of the points we discussed on Monday.

**An emerging challenge in unwinding involves beneficiaries having nowhere to go for help when problems arise.** Assistance is needed, for example, when a family gets a notice it doesn't understand, or a parent takes their child to the doctor and learns Medicaid has been terminated. If such families do not get hands-on help, procedural termination often results. On Monday, we recommended three approaches to giving more families a place to go for help, especially in historically marginalized communities:

1. **The Administration should maximize funding that helps community agencies provide one-on-one help.** We appreciate HRSA's supplemental funding for health centers. And CCIO's additional funding for navigators could also be helpful, if navigators can use the money to help people obtain a Medicaid eligibility determination. That role has a nexus to the Marketplace, since a person's movement from Medicaid to Marketplace requires a determination of Medicaid ineligibility, which does not happen when Medicaid ends for procedural reasons.
2. **Mitigation plans should have states place procedural terminations on hold if families attempting telephonic renewal face prolonged call-center delays.** OCR noted that, "under some circumstances," a state may violate civil rights laws by failing to "adequately fund and staff call centers to ensure they are accessible without prolonged delays." OCR explained, "Persons of color are less likely to have broadband or internet access, or transportation or jobs that permit the time and access needed to meet with Medicaid enrollment staff in person, and therefore may rely more on call centers." Put simply, civil rights requirements can be violated **either** by a call center's failure to provide linguistic access **or** by its failure to provide timely access of any kind.

Thus far, CMS has limited its use of mitigation plans to address violations of 42 CFR 435.916. But the CAA makes its remedies available whenever a state does not "conduct eligibility redeterminations ... in accordance with **all** Federal requirements applicable to such redeterminations." CAA §5131(a)(4) (emphasis supplied). See also §5131(b) ("compliance with all Federal requirements applicable to eligibility redeterminations"). Civil rights regulations, no less than Medicaid regulations, are "Federal requirements applicable to eligibility redeterminations," and thus should be addressed by mitigation plans that bar procedural terminations until states rectify their violations of federal law.

3. **Medicaid managed care organizations (MCOs) should be allowed to prevent procedural terminations by completing their members' renewal paperwork.** CMS forbids such activities based on its reading of Social Security Act §1903(b)(4), which bars Medicaid MCOs from serving as "an enrollment broker in marketing medicaid managed care organizations ... to eligible individuals." Under 42 CFR 438.810, Medicaid enrollment brokers must be independent of MCOs when such brokers provide "enrollment services," which includes "taking enrollments by phone, in person, or through electronic means of communication." We believe that CMS should not read these provisions as barring an MCO from helping its existing beneficiaries retain Medicaid eligibility, for two reasons:
  - Such an MCO is not acting as an enrollment broker, because it is not "marketing Medicaid MCOs to eligible individuals." It is not helping a new Medicaid beneficiary or anyone else select a particular MCO. The prohibition against letting MCOs act as enrollment brokers arose out of concern for marketing abuses and conflicts of interest in guiding beneficiary plan choices. Such concerns do not apply when the beneficiary has long since chosen a particular MCO, and the MCO is seeking only to help the member retain or regain eligibility for health coverage.
  - Helping a beneficiary complete a renewal form telephonically is "taking a renewal by phone," not "taking an enrollment by phone." Medicaid regulations frequently distinguish between the terms, "renewal," on the one hand, and "enrollment" or "application," on the other. See, e.g., 42 CFR 435.908, 435.1200.

In the final moments of our call, we touched on two additional recommendations:

1. CMS should find that a state violates its duty, under ACA Section 1413(c)(3), to renew eligibility based on data "to the maximum extent practicable" if the state's *ex parte* renewal rates fall far below those of similarly situated states. A state's past refusal to invest in improving its eligibility systems should not be rewarded by scaling back the state's obligation to protect its eligible residents through *ex parte* renewal.
2. CMS should release state redetermination data as quickly as possible, including data disaggregated based on race and ethnicity, so that all stakeholders can quickly engage when problems emerge.

We look forward to checking in with you during May, Jessica! If you have any question, comments, or concerns, please feel free to reach out to any of us.

All the best,  
Stan

Stan Dorn

Stan Dorn, J.D. | Director | Health Policy Project



[sdorn@unidosus.org](mailto:sdorn@unidosus.org) | He/Him/His  
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Message

**From:** Richardson (she/her), Erin (CMS/OA); (b)(6)  
(b)(6)  
**Sent:** 1/16/2023 5:32:42 PM  
**To:** Elnahal, Shereef (b)(6)@va.gov; Enobakhare, Yettalevette E. (b)(6)@va.gov  
**CC:** Raymond, Jonathan (CMS/OA); (b)(6)  
(b)(6)  
**Subject:** RE: RE: E-introduction

I hope you are both having a good weekend. A quick update on the outreach to our CMS partners: we sent the paragraph you gave me out to clinician groups on Friday. It will go to our behavioral health and social worker groups on Tuesday.

Best,  
Erin

**From:** Elnahal, Shereef (b)(6)@va.gov  
**Sent:** Wednesday, January 11, 2023 7:58 PM  
**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Enobakhare, Yettalevette E. (b)(6)@va.gov  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** Re: E-introduction

Terrific, thanks so much Erin!

**From:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Sent:** Wednesday, January 11, 2023 2:41:39 PM  
**To:** Enobakhare, Yettalevette E. (b)(6)@va.gov; Elnahal, Shereef (b)(6)@va.gov  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** [EXTERNAL] RE: E-introduction

Thank you. I got this to our outreach team and will follow up once it goes out to partners.

**From:** Enobakhare, Yettalevette E. (b)(6)@va.gov  
**Sent:** Wednesday, January 11, 2023 12:14 PM  
**To:** Elnahal, Shereef (b)(6)@va.gov; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** RE: E-introduction

Hi Erin!

Please see the info below. Please let me know if you need anything else.

There has never been a better time to become a clinician with the Department of Veterans Affairs! Not only do clinicians at VA serve those who have borne the battle, but recent legislation has greatly expanded VA's ability to invest in our most valuable resource – our employees. The Honoring Our PACT Act of 2022 represents the largest expansion of Veterans benefits in generation and provides VA with the tools necessary to recruit and retain top talent, including improvements in our hiring and onboarding, higher pay caps, and enhanced incentives. In fact, hiring is our top health care priority, with a goal of hiring over 50,000 employees this year, including physicians, nurses, and support staff

to meet increased demand and prevent burnout among staff. Interested in making a difference in the life of Veterans? – Learn more about opportunities across the country with competitive pay, opportunities for growth and mobility, a wealth of benefits and rich rewards at [VA Careers](#).

Thanks!

Yetta

Yettalevette Enobakhare, MHA  
Acting Executive Officer  
Under Secretary for Health  
Veterans Health Administration  
Office: 202-461-5144  
Mobile: (b)(6)

**From:** Elnahal, Shereef (b)(6)@va.gov>  
**Sent:** Wednesday, January 11, 2023 11:27 AM  
**To:** Enobakhare, Yettalevette E. (b)(6)@va.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** Re: E-introduction

Thanks for following up with us again, Erin! Hope you had a good holiday and new year.

**From:** Enobakhare, Yettalevette E. (b)(6)@va.gov>  
**Sent:** Tuesday, January 10, 2023 7:20:00 PM  
**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Elnahal, Shereef (b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** Re: E-introduction

Hi Erin! Happy New Year! I can get you this blurb and provide it to you in the morning.

Thanks!

Yetta

Yettalevette Enobakhare, MHA  
Acting Executive Officer, Under Secretary for Health  
Veterans Health Administration  
Office: 202-461-5144  
Mobile: (b)(6)

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**From:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Sent:** Tuesday, January 10, 2023 5:24 PM  
**To:** Elnahal, Shereef (b)(6)@va.gov>; Enobakhare, Yettalevette E. (b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** [EXTERNAL] RE: E-introduction

Shereef,



Happy New Year! Looping back to see if your team has a short paragraph you'd like us to use in communicating with our listserv participants.

Best,  
Erin

**From:** Richardson (she/her), Erin (CMS/OA)  
**Sent:** Saturday, December 10, 2022 9:50 AM  
**To:** Elnahal, Shereef <(b)(6)@va.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** RE: E-introduction

Shereef – yes, we are able/willing to send a note about VA job opportunities to our listserv recipients. We can get that in the works once we get the short paragraph I mentioned below.

Best,  
Erin

**From:** Elnahal, Shereef <(b)(6)@va.gov>  
**Sent:** Saturday, December 10, 2022 9:18 AM  
**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** Re: E-introduction

Thanks, Erin. We will definitely get you that language.

On the listserv question: just to clarify, the request was to ask whether CMS would be able / willing to send a generic note about job opportunities in VA through their listserv to their recipients, not for us to use the listserv ourselves. Would that piece be possible (understand if it isn't for the same reasons)?

Thank you,

SE

**From:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Sent:** Friday, December 9, 2022 8:37:39 PM  
**To:** Elnahal, Shereef <(b)(6)@va.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** [EXTERNAL] RE: E-introduction

Shereef,

Thanks your patience – it's been a week! I got an update from the team:

- Sharing VA hiring information with our partners – yes, we are happy to do this. While the link to your website is very helpful, our partner relations group thinks it will be much more impactful if you could share a short paragraph about the PACT Act and your hiring needs that we can add to one of our CMS emails. Can you provide this description at your convenience?
- Sharing listservs – unfortunately, we are unable to share listservs/contact information of clinicians of who signed up for CMS emails as that would violate our data agreement

Have a great weekend!

-Erin

**From:** Elnahal, Shereef <(b)(6)@va.gov>  
**Sent:** Friday, December 2, 2022 9:45 AM  
**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** Re: E-introduction

Thanks so much!

**From:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Sent:** Friday, December 2, 2022 12:51:34 AM  
**To:** Elnahal, Shereef <(b)(6)@va.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** [EXTERNAL] RE: E-introduction

Thank you, Yetta and Shereef. I am still working with my team on the other topics we discussed and will loop back with an update.

**From:** Elnahal, Shereef <(b)(6)@va.gov>  
**Sent:** Thursday, December 1, 2022 6:08 PM  
**To:** Enobakhare, Yettalevette E. <(b)(6)@va.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** Re: E-introduction

Thanks, Yetta!

Erin- this would be the website to direct your network of clinicians to re: hiring in the context of the PACT Act.

Warm regards,

Shereef

**From:** Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Sent:** Thursday, December 1, 2022 10:38:42 AM  
**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>; Elnahal, Shereef <(b)(6)@va.gov>  
**Subject:** RE: E-introduction

Good morning Erin- Following up on your meeting with Dr. Elnahal. The website for VA recruitment is <https://www.vacareers.va.gov/> . I apologize for the delay.

Thank you,

Yetta

Yettalevette Enobakhare, MHA  
Acting Executive Officer, Under Secretary for Health  
Veterans Health Administration  
Office: 202-461-5144

Mobile: (b)(6)

**From:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>

**Sent:** Tuesday, November 8, 2022 10:35 PM

**To:** Elnahal, Shereef (b)(6)@va.gov; Tanielian, Terri (External); (b)(6)

**Cc:** Enobakhare, Yettalevette E. (b)(6)@va.gov; Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>

**Subject:** [EXTERNAL] RE: E-introduction

Thanks, Terri, for the introduction.

Shereef – looking forward to connecting as well. Adding JR to help with finding some time on my calendar.

Best,  
Erin

**From:** Elnahal, Shereef (b)(6)@va.gov

**Sent:** Tuesday, November 8, 2022 8:42 PM

**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tanielian, Terri (External); (b)(6)

**Cc:** Enobakhare, Yettalevette E. (b)(6)@va.gov

**Subject:** Re: E-introduction

Thanks so much, Terri!

Erin, look forward to chatting. I am cc'ing Yetta to help find us a time.

Warm regards,

Shereef

**From:** Tanielian, Terri L. EOP/WHO (b)(6)

**Sent:** Tuesday, November 8, 2022 3:30:27 PM

**To:** Erin.Richardson@cms.hhs.gov <Erin.Richardson@cms.hhs.gov>; Elnahal, Shereef (b)(6)@va.gov

**Subject:** [EXTERNAL] E-introduction

Erin,

I am writing to connect you with Dr. Shereef Elnahal, Under Secretary for Health at the Department of Veterans Affairs. As you may know, VA is working to implement the PACT Act legislation and in the process of a fairly large hiring sprint for health care professionals. Since the PACT Act is a significant priority for the President and given the relationship you all have with the medical community, we thought it could be good for Dr. Elnahal and Administrator Brooks-LaSure to coordinate on communications to the health care / medical professional associations about these opportunities.

Shereef,

Erin serves as Chief of Staff at CMS and is a health policy expert with relationships in the medical community. I will leave it to you to share more information about the work you are leading to attract more providers in VA. Also, I'm not sure if your time as a White House Fellow at VA and her time on the DPC during the Obama Administration overlapped so I apologize if you two already know each other and I am making an unnecessary introduction.

If Christen or I can be helpful in facilitating a dialog, please let us know.

Best wishes,  
Terri

Terri Tanielian (she/her)  
Special Assistant to the President for Veterans Affairs  
Domestic Policy Council | Executive Office of the President  
Office: (b)(6)  
Cell: (b)(6) (texting is not enabled)

Message

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**From:** Rastegar, Sanam EOP/WHO: (b)(6)  
**Sent:** 4/5/2023 1:49:40 PM  
**To:** Tesfaye, Eden (CMS/OA): (b)(6)  
**CC:** Ellis (she/her), Kyla (CMS/OA): (b)(6)  
Richardson (she/her), Erin (CMS/OA): (b)(6)  
**Subject:** RE: RE: Invitation for VP Harris and Amb. Rice to Join Administrator Brooks LaSure at Howard on 4/11

Confirming that both offices have acknowledged receipt and are running it through their processes.

**From:** Tesfaye, Eden (CMS/OA) <eden.tesfaye@cms.hhs.gov>  
**Sent:** Wednesday, April 5, 2023 9:36 AM  
**To:** Rastegar, Sanam EOP/WHO: (b)(6)  
**Cc:** Ellis (she/her), Kyla (CMS/OA) <Kyla.Ellis@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Subject:** RE: Invitation for VP Harris and Amb. Rice to Join Administrator Brooks LaSure at Howard on 4/11

Thanks, Sanam! Appreciate you

**From:** Rastegar, Sanam EOP/WHO: (b)(6)  
**Sent:** Wednesday, April 5, 2023 9:36 AM  
**To:** Tesfaye, Eden (CMS/OA) <eden.tesfaye@cms.hhs.gov>  
**Cc:** Ellis (she/her), Kyla (CMS/OA) <Kyla.Ellis@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Subject:** RE: Invitation for VP Harris and Amb. Rice to Join Administrator Brooks LaSure at Howard on 4/11

Hi Eden,

Hope you are doing well! I will hare this with OVP and DPC and get back to you ASAP.

Best,  
Sanam

**From:** Tesfaye, Eden (CMS/OA) <eden.tesfaye@cms.hhs.gov>  
**Sent:** Wednesday, April 5, 2023 9:31 AM  
**To:** Rastegar, Sanam EOP/WHO: (b)(6)  
**Cc:** Ellis (she/her), Kyla (CMS/OA) <Kyla.Ellis@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Subject:** Invitation for VP Harris and Amb. Rice to Join Administrator Brooks LaSure at Howard on 4/11  
**Importance:** High

Dear Sanam –

I hope you are doing well today. My apologies if you are not the right person to send this note to. I'm reaching out because CMS Administrator Brooks LaSure will participate in a Black Maternal Health event with Howard Men's basketball team. Please see the event details below. We want to invite Vice President Harris and Ambassador Rice to join the Administrator for this event. We understand that it's not likely both of them can participate in the event. We welcome and would be honored if either of them could join her for this discussion. Would you please be able to extend this invitation on our behalf of us to both principals' teams?

**Event Details**

**What:** Pancakes and Policy – Black Maternal Health Discussion with CMS Administrator Brooks LaSure

**Location:** Howard University Campus

**Date:** Tuesday, April 11<sup>th</sup>

**Time:** 8:30 am – 10:00 am (Event Start Time: 8:45 am)

**Event Details:** CMS Administrator Brooks LaSure will join the Howard University men's basketball team for breakfast and a discussion on the Black Maternal Health crisis. This year, the HU men's basketball team has taken up Black Maternal Health as their social justice policy initiative. The students will share their advocacy and volunteering efforts around Black Maternal Health. The Administrator will share the steps this administration (specifically CMS) is taking to find solutions to this crisis. The Administrator will then participate in a Q&A.

Eden Tesfaye  
External Affairs  
Office of the Administrator  
Centers for Medicare & Medicaid

(b)(6)

Message

**From:** Tesfaye, Eden (CMS/OA) (b)(6)  
(b)(6)  
**Sent:** 4/6/2023 7:41:14 PM  
**To:** Oakar, Catherine R. EOP/WHO (b)(6)  
**CC:** Dorsey, Rykia G. EOP/WHO (b)(6); Richardson (she/her), Erin (CMS/OA)  
(b)(6) DPC Front Office  
(b)(6)  
**Subject:** RE: RE: Official Invitation for Amb. Rice: Black Maternal Health Event at HU with CMS Administrator Brooks LaSure on 4/11

Thanks for circling back around, Cat! We will definitely be tweeting so we'll be sure to let you know when and what. We'd love a retweet!

Thanks!

**From:** Oakar, Catherine R. EOP/WHO (b)(6)  
**Sent:** Thursday, April 6, 2023 3:21 PM  
**To:** Tesfaye, Eden (CMS/OA) <eden.tesfaye@cms.hhs.gov>  
**Cc:** Dorsey, Rykia G. EOP/WHO (b)(6); Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; DPC Front Office (b)(6)  
**Subject:** RE: Official Invitation for Amb. Rice: Black Maternal Health Event at HU with CMS Administrator Brooks LaSure on 4/11

Hi Eden,

Unfortunately, Amb. Rice won't be able to participate in the HU event with Chiquita, but we greatly appreciate the invite. Please keep her in mind for future events and keep us posted on how it goes next week (seriously—if she tweets or the like, let us know)!

Cat

**From:** Oakar, Catherine R. EOP/WHO  
**Sent:** Wednesday, April 5, 2023 9:46 AM  
**To:** 'Tesfaye, Eden (CMS/OA)' <eden.tesfaye@cms.hhs.gov>  
**Cc:** Dorsey, Rykia G. EOP/WHO (b)(6); Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; DPC Front Office (b)(6)  
**Subject:** RE: Official Invitation for Amb. Rice: Black Maternal Health Event at HU with CMS Administrator Brooks LaSure on 4/11

Thanks, Eden!

+ our front office

We will circle back with an answer as soon as we can.

**From:** Tesfaye, Eden (CMS/OA) <eden.tesfaye@cms.hhs.gov>  
**Sent:** Wednesday, April 5, 2023 9:35 AM  
**To:** Oakar, Catherine R. EOP/WHO (b)(6)  
**Cc:** Dorsey, Rykia G. EOP/WHO (b)(6); Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>

**Subject:** Official Invitation for Amb. Rice: Black Maternal Health Event at HU with CMS Administrator Brooks LaSure on 4/11

Cat –

I hope you are doing well today. My apologies if you are not the right person to send this note to. I'm reaching out because CMS Administrator Brooks LaSure will participate in a Black Maternal Health event with Howard Men's basketball team. Please see the event details below. We want to invite Ambassador Rice to join the Administrator for this event. We have also extended this invite to VP Harris via Cab Affairs. We understand that it is unlikely that both of them can participate. That said, we would be honored if Amb. Rice can join us on Tuesday. Please let me know if you have any questions.

**Event Details**

**What:** Pancakes and Policy – Black Maternal Health Discussion with CMS Administrator Brooks LaSure

**Location:** Howard University Campus

**Date:** Tuesday, April 11<sup>th</sup>

**Time:** 8:30 am – 10:00 am (Event Start Time: 8:45 am)

**Event Details:** CMS Administrator Brooks LaSure will join the Howard University men's basketball team for breakfast and a discussion on the Black Maternal Health crisis. This year, the HU men's basketball team has taken up Black Maternal Health as their social justice policy initiative. The students will share their advocacy and volunteering efforts around Black Maternal Health. The Administrator will share the steps this administration (specifically CMS) is taking to find solutions to this crisis. The Administrator will then participate in a Q&A.

Press: Yes

Thanks in advance for your time and consideration of this request.

Eden

Eden Tesfaye  
External Affairs  
Office of the Administrator  
Centers for Medicare & Medicaid

(b)(6)



Message

**From:** Hebert, Krista (CMS/CMCS) (b)(6)  
(b)(6)  
**Sent:** 3/10/2023 7:31:25 PM  
**To:** Tsai, Daniel (CMS/CMCS) (b)(6)  
(b)(6) Costello, Anne Marie  
(CMS/CMCS) (b)(6)  
(b)(6) Vitolo, Sara  
(CMS/FCHCO) (b)(6)  
(b)(6) Briskin, Perrie  
(CMS/CMCS) (b)(6)  
(b)(6)  
**Subject:** RE: RE: ACA storytellers

Yep, will do!

**From:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Sent:** Friday, March 10, 2023 2:29 PM  
**To:** Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Vitolo, Sara (CMS/FCHCO) <Sara.Vitolo@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

Can you connect w MCOG – and let me know / I can then loop someone in  
Thanks

**From:** Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>  
**Sent:** Friday, March 10, 2023 2:11 PM  
**To:** Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Vitolo, Sara (CMS/FCHCO) <Sara.Vitolo@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

I am happy to coordinate with MCOG – just let me know.

**From:** Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>  
**Sent:** Friday, March 10, 2023 2:07 PM  
**To:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Vitolo, Sara (CMS/FCHCO) <Sara.Vitolo@cms.hhs.gov>; Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

I would suggest we start with MCOG and see if they can help with recruitment

**From:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Sent:** Friday, March 10, 2023 2:01 PM  
**To:** Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Vitolo, Sara (CMS/FCHCO) <Sara.Vitolo@cms.hhs.gov>; Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>  
**Subject:** FW: ACA storytellers

See below – would someone on our team be the right point on Medicaid below, or should we ask OA/OPOLE to help?  
Thanks

**From:** Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 1:52 PM

**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; christen.l.young (b)(6); Richardson (she/her), Erin (CMS/OA)

<Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6); (b)(6); Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA)

<Jesse.Cross-call@hhs.gov>; Franklin, Julie (CMS/OC) <Julie.Franklin@cms.hhs.gov>

**Subject:** RE: ACA storytellers

+Julie for OC.

**From:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>

**Sent:** Friday, March 10, 2023 1:32 PM

**To:** Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; christen.l.young (b)(6); (b)(6); Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6); (b)(6); Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>

**Subject:** RE: ACA storytellers

And adding in Jesse Cross-Call to help on our end!

**From:** Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 1:30 PM

**To:** christen.l.young (b)(6); Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6); (b)(6); Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>

**Subject:** RE: ACA storytellers

Great! Adding in Lisa to coordinate for CCIIO.

**From:** Young, Christen Linke L. EOP/WHO (b)(6)

**Sent:** Friday, March 10, 2023 1:27 PM

**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** Schubel, Jessica L. EOP/WHO (b)(6); Gerwin, Mikaela D. EOP/WHO (b)(6)

**Subject:** ACA storytellers

I may need some (b)(5) Can you all share whatever you have for the buckets below by COB Monday? We will separately go to the (b)(5)

•  
•  
•  
•

**(b)(5)**

Message

**From:** Wilson, Lisa (CMS/CCIIO) (b)(6)  
(b)(6)  
**Sent:** 3/10/2023 9:37:14 PM  
**To:** Cross-Call, Jesse (OS/IEA) (b)(6)  
(b)(6); Franklin, Julie  
(CMS/OC) (b)(6)  
(b)(6); Wallace, Mary (CMS/OC)  
(b)(6)  
(b)(6); Pryor, Rachel  
(HHS/OS/IOS) (b)(6)  
(b)(6); Montz, Ellen  
(CMS/CCIIO) (b)(6)  
(b)(6); christen.l.young  
(b)(6); Richardson (she/her), Erin (CMS/OA) (b)(6)  
(b)(6)  
Tsai, Daniel (CMS/CMCS) (b)(6)  
(b)(6); Smalley, Elizabeth  
(HHS/ASPA) (b)(6)  
(b)(6); Langford, Kelly  
(HHS/ASPA) (b)(6)  
(b)(6)  
**CC:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6)  
(b)(6)  
**Subject:** Re: Re: ACA storytellers

We plan to share a navigator and they often have personal stories. But pre-vetted is better.

Get Outlook for iOS

**From:** Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>  
**Sent:** Friday, March 10, 2023 2:36:12 PM  
**To:** Franklin, Julie (CMS/OC) <Julie.Franklin@cms.hhs.gov>; Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; christen.l.young (b)(6)  
Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Smalley, Elizabeth (HHS/ASPA) <Elizabeth.Smalley@hhs.gov>; Langford, Kelly (HHS/ASPA) <Kelly.Langford@hhs.gov>  
**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6)  
(b)(6)  
**Subject:** RE: ACA storytellers

Looping in Liz and Kelly from ASPA to see if they can speak to that.

**From:** Franklin, Julie (CMS/OC) <Julie.Franklin@cms.hhs.gov>  
**Sent:** Friday, March 10, 2023 4:34 PM  
**To:** Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; christen.l.young (b)(6); Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6)  
(b)(6); Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>  
**Subject:** RE: ACA storytellers

Jesse - did you check with the HHS studio? They grabbed some good stories for Marketplace OE. I don't think they used them all.

**From:** Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 2:02 PM

**To:** Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; christen.l.young [REDACTED]; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** jessica.l.schubel [REDACTED]; Gerwin, Mikaela D. [REDACTED]; [REDACTED]; Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>; Franklin, Julie (CMS/OC) <Julie.Franklin@cms.hhs.gov>

**Subject:** RE: ACA storytellers

Yes! And I know CMS/OPOLE usually has good intel on the ground too.

Lisa J. Wilson

[lisa.wilson@cms.hhs.gov](mailto:lisa.wilson@cms.hhs.gov)

[REDACTED] (cell phone)

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**From:** Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 1:52 PM

**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; christen.l.young [REDACTED]; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** jessica.l.schubel [REDACTED]; Gerwin, Mikaela D. [REDACTED]; [REDACTED]; Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>; Franklin, Julie (CMS/OC) <Julie.Franklin@cms.hhs.gov>

**Subject:** RE: ACA storytellers

+Julie for OC.

**From:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>

**Sent:** Friday, March 10, 2023 1:32 PM

**To:** Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; christen.l.young [REDACTED]; [REDACTED]; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** jessica.l.schubel [REDACTED]; Gerwin, Mikaela D. [REDACTED]; [REDACTED]; Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>

**Subject:** RE: ACA storytellers

And adding in Jesse Cross-Call to help on our end!

**From:** Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 1:30 PM

**To:** christen.l.young (b)(6); Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6) (b)(6); Wilson, Lisa (CMS/CCIO) <lisa.wilson@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

Great! Adding in Lisa to coordinate for CCIO.

**From:** Young, Christen Linke L. EOP/WHO (b)(6)  
**Sent:** Friday, March 10, 2023 1:27 PM  
**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIO) <Ellen.Montz@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Cc:** Schubel, Jessica L. EOP/WHO (b)(6); Gerwin, Mikaela D. EOP/WHO (b)(6)  
**Subject:** ACA storytellers

I may need some (b)(5) Can you all share whatever you have for the buckets below by COB Monday? We will separately go to the (b)(5)  
(b)(5)

(b)(5)

Message

**From:** Yao, Kristiana (CMS/OA) (b)(6)  
(b)(6)  
**Sent:** 4/25/2023 3:58:41 PM  
**To:** Wilson, Lisa (CMS/CCIIO) (b)(6)  
(b)(6); Labonte, Christiane (CMS/CM); (b)(6)  
(b)(6); Martin, Kristi (CMS/CM)  
(b)(6); Jacobs, Douglas (CMS/CM); (b)(6)  
(b)(6); Wu (he/him), Jeff (CMS/CCIIO); (b)(6)  
(b)(6); Godfrey, Kristal (CMS/CPI)  
(b)(6); Mills, George (CMS/CPI)  
(b)(6); McIver, LaShawn (CMS/OMH); (b)(6)  
**CC:** Richardson (she/her), Erin (CMS/OA) (b)(6)  
(b)(6); OToole, Meghan (CMS/OA); (b)(6)  
(b)(6); Harris, Will (CMS/OA)  
(b)(6); Ellis (she/her), Kyla (CMS/OA); (b)(6)  
(b)(6); Katch (she/her), Hannah (CMS/OA); (b)(6)  
(b)(6); Kaiser, Alyssa (CMS/OL); (b)(6)  
(b)(6)  
**Subject:** RE: RE: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Hi all,

Thanks again for taking a look at this – quick reminder to share your feedback so we can turn it around to CFPB and EOP. Please feel free to reach out if helpful to discuss.

Best,

Kristiana

C: (b)(6)

**From:** Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>

**Sent:** Thursday, April 20, 2023 8:52 AM

**To:** Yao, Kristiana (CMS/OA) <Kristiana.Yao1@cms.hhs.gov>; Labonte, Christiane (CMS/CM) <Christiane.Labonte@cms.hhs.gov>; Martin, Kristi (CMS/CM) <Kristina.Martin@cms.hhs.gov>; Jacobs, Douglas (CMS/CM) <Douglas.Jacobs@cms.hhs.gov>; Wu (he/him), Jeff (CMS/CCIIO) <Jeff.Wu@cms.hhs.gov>; Godfrey, Kristal (CMS/CPI) <Kristal.Godfrey@cms.hhs.gov>; Mills, George (CMS/CPI) <george.mills@cms.hhs.gov>; McIver, LaShawn

(CMS/OMH) <LaShawn.McIver@cms.hhs.gov>

**Cc:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; OToole, Meghan (CMS/OA) <Meghan.OToole1@cms.hhs.gov>; Harris, Will (CMS/OA) <William.Harris@cms.hhs.gov>; Ellis (she/her), Kyla (CMS/OA) <Kyla.Ellis@cms.hhs.gov>; Katch (she/her), Hannah (CMS/OA) <Hannah.Katch@cms.hhs.gov>; Kaiser, Alyssa (CMS/OL) <Alyssa.Kaiser@cms.hhs.gov>

**Subject:** RE: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Rec'd – we'll take a look in CCIIO.

Lisa J. Wilson

[lisa.wilson@cms.hhs.gov](mailto:lisa.wilson@cms.hhs.gov)

(b)(6)

(cell phone)

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**From:** Yao, Kristiana (CMS/OA) <Kristiana.Yao1@cms.hhs.gov>

**Sent:** Thursday, April 20, 2023 1:23 AM

**To:** Labonte, Christiane (CMS/CM) <Christiane.Labonte@cms.hhs.gov>; Martin, Kristi (CMS/CM) <Kristina.Martin@cms.hhs.gov>; Jacobs, Douglas (CMS/CM) <Douglas.Jacobs@cms.hhs.gov>; Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Wu (he/him), Jeff (CMS/CCIIO) <Jeff.Wu@cms.hhs.gov>; Godfrey, Kristal (CMS/CPI) <Kristal.Godfrey@cms.hhs.gov>; Mills, George (CMS/CPI) <george.mills@cms.hhs.gov>; McIver, LaShawn (CMS/OMH) <LaShawn.McIver@cms.hhs.gov>

**Cc:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; OToole, Meghan (CMS/OA) <Meghan.OToole1@cms.hhs.gov>; Harris, Will (CMS/OA) <William.Harris@cms.hhs.gov>; Ellis (she/her), Kyla (CMS/OA) <Kyla.Ellis@cms.hhs.gov>; Katch (she/her), Hannah (CMS/OA) <Hannah.Katch@cms.hhs.gov>; Kaiser, Alyssa (CMS/OL) <Alyssa.Kaiser@cms.hhs.gov>

**Subject:** FW: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Hi team,

CFPB sent over the attached outline for the tri-agency CFPB/Treasury/CMS medical debt RFI. I already let them know that the community benefit question they listed under HHS should go to Treasury; but we are looking to offer suggestions on the common questions, respond to the other questions they want us to consider, and provide any other feedback on the RFI at large. Please feel free to add any aligning questions that would be helpful to your work. (b)(5)

(b)(5)

(b)(5)

Could you please submit any feedback by **noon next Tuesday, April 25**? We will compile and send back. Feel free to reach out if you'd like to discuss/need more context, or if you think anyone else would like to weigh in on this.

Thank you!

Best,

Kristiana

C: (b)(6)



**From:** Sahaf, Sophie (CFPB) <Sophia.Sahaf@cfpb.gov>

**Sent:** Wednesday, April 19, 2023 5:50 PM

**To:** Moore, Jonathan (OS/IOS/) <Jonathan.Moore@hhs.gov>; Yao, Kristiana (CMS/OA) <Kristiana.Yao1@cms.hhs.gov>;

Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Sanders, Stacy (HHS/IOS)

<Stacy.Sanders@hhs.gov>; Thomas.West2@treasury.gov (b)(6)@treasury.gov; Sahaf, Sophie (CFPB)

<Sophia.Sahaf@cfpb.gov>; (b)(6) (b)(6)

Krishna.Vallabhaneni@treasury.gov; Mahoney, Neale A. EOP/WHO (b)(6); Schubel, Jessica

L. EOP/WHO (b)(6) Rodríguez, Kate M. EOP/WHO (b)(6);

Negron, Michael A. EOP/WHO (b)(6)

**Cc:** Thompson, Diane (CFPB) <Diane.Thompson@cfpb.gov>; Nadolski, Karley (CFPB)(she/her)

<Karley.Nadolski@cfpb.gov>

**Subject:** Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Dear colleagues:

Attached, for your review, is the draft outline for the tri-agency RFI. A few things to highlight for you:

- We appreciate your review of the outline by COB Tuesday 4/25. If this poses any problem, please let us know as soon as possible.

(b)(5)

(b)(5)

Please reach out with any questions. We will work with Shreeya and Neale to set up a meeting for late next week to discuss your feedback, a potential public field hearing, and next steps.

Best,

Sophie

Message

**From:** Wilson, Lisa (CMS/CCIIO); (b)(6)  
(b)(6)  
**Sent:** 3/14/2023 1:45:36 AM  
**To:** Cross-Call, Jesse (OS/IEA); (b)(6)  
(b)(6); Pryor, Rachel  
(HHS/OS/IOS); (b)(6)  
(b)(6); Montz, Ellen  
(CMS/CCIIO); (b)(6)  
(b)(6); Wallace, Mary  
(CMS/OC); (b)(6)  
(b)(6); Richardson (she/her),  
Erin (CMS/OA); (b)(6)  
(b)(6); Tsai, Daniel (CMS/CMCS)  
(b)(6)  
(b)(6)  
**CC:** Ciccone, Caroline (HHS/ASPA); (b)(6)  
(b)(6)  
**Subject:** RE: RE: ACA storytellers

Our navigator team identified the following Navigator organization as a good fit for this ask – information below. Please let us know if you end up needing any additional organizations.

**Navigator Organization:** Affiliated Service Providers of Indiana (ASPIN)

**State:** Indiana (*statewide service area*)

**Website:** <https://aspinhealthnavigator.org/>

**POC:** (b)(6)

As far as identifying Marketplace consumers, it's been our experience that the assisters might be able to best identify someone who is a good fit. Julia from ASPIN may be able to identify some candidates.

Lisa J. Wilson

[lisa.wilson@cms.hhs.gov](mailto:lisa.wilson@cms.hhs.gov)

(b)(6) (cell phone)

**INFORMATION NOT RELEASABLE TO THE PUBLIC UNLESS AUTHORIZED BY LAW:**

This information has not been publicly disclosed and may be privileged and confidential. It is for internal government use only and must not be disseminated, distributed, or copied to persons not authorized to receive the information. Unauthorized disclosure may result in prosecution to the fullest extent of the law.

**From:** Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>

**Sent:** Monday, March 13, 2023 5:44 PM

**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Ciccone, Caroline (HHS/ASPA) <Caroline.Ciccone@hhs.gov>

**Subject:** RE: ACA storytellers

We don't; typically we lean on navigators or outside partners like Protect Our Care.

**From:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>  
**Sent:** Monday, March 13, 2023 5:43 PM  
**To:** Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Cc:** Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>; Ciccone, Caroline (HHS/ASPA) <Caroline.Ciccone@hhs.gov>  
**Subject:** RE: ACA storytellers

Hi all-

Jesse and team, do you all have stories to share? Can you please send them up today/tonight?

Thank you! Rachel

**From:** Pryor, Rachel (HHS/OS/IOS)  
**Sent:** Friday, March 10, 2023 1:32 PM  
**To:** Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; christen.l.young (b)(6); (b)(6); Wallace, Mary (CMS/OC) <mary.wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <daniel.tsai@cms.hhs.gov>  
**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6); (b)(6); Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>  
**Subject:** RE: ACA storytellers

And adding in Jesse Cross-Call to help on our end!

**From:** Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>  
**Sent:** Friday, March 10, 2023 1:30 PM  
**To:** christen.l.young (b)(6); Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6); (b)(6); Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

Great! Adding in Lisa to coordinate for CCIIO.

**From:** Young, Christen Linke L. EOP/WHO (b)(6)  
**Sent:** Friday, March 10, 2023 1:27 PM  
**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Cc:** Schubel, Jessica L. EOP/WHO (b)(6); Gerwin, Mikaela D. EOP/WHO (b)(6)  
**Subject:** ACA storytellers

I may need some (b)(5) Can you all share whatever you have for the buckets below by COB Monday? We will separately go to the (b)(5)

- (b)(5)
- 
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Message

**From:** Pryor, Rachel (HHS/OS/IOS) [Rachel.Pryor@hhs.gov]  
**Sent:** 3/14/2023 3:05:58 AM  
**To:** Montz, Ellen (CMS/CCIIO) (b)(6); (b)(6); Wallace, Mary (CMS/OC); (b)(6); Richardson (she/her), Erin (CMS/OA); (b)(6); Tsai, Daniel (CMS/CMCS); (b)(6); christen.l.young (b)(6); Cross-Call, Jesse (OS/IEA); (b)(6); Ciccone, Caroline (HHS/ASPA); (b)(6); (b)(6)  
**CC:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6); (b)(6)  
**Subject:** Re: Re: ACA storytellers

Hi Christen,

IEA shared that they go to protect our care and others and don't have stories.

Our navigator team identified the following Navigator organization as a good fit for this ask – information below. Please let us know if you end up needing any additional organizations.

**Navigator Organization:** Affiliated Service Providers of Indiana (ASPIN)

**State:** Indiana (*statewide service area*)

**Website:** <https://aspinhealthnavigator.org/>

**POC:**

(b)(6)

As far as identifying Marketplace consumers, it's been our experience that the assisters might be able to best identify someone who is a good fit. Julia from ASPIN may be able to identify some candidates.

Would you like us to reach out? We will also do another scrub tomorrow, recognizing this isn't the full list you all asked for.

Thanks,

Rachel

Get [Outlook for iOS](#)

**From:** Young, Christen Linke L. EOP/WHO (b)(6)  
**Sent:** Friday, March 10, 2023 1:26 PM  
**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

Cc: Jessica J. Schubel (b)(6); Gerwin, Mikaela D. (b)(6)  
(b)(6)

**Subject:** ACA storytellers

I may need some (b)(5) Can you all share whatever you have for the buckets below by COB Monday? We will separately go to the (b)(5)

(b)(5)

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(b)(5)

Message

**From:** Wilson, Lisa (CMS/CCIO) (b)(6)  
(b)(6)  
**Sent:** 3/14/2023 3:58:08 PM  
**To:** Cross-Call, Jesse (OS/IEA) (b)(6)  
(b)(6); Pryor, Rachel  
(HHS/OS/IOS) (b)(6)  
(b)(6); Montz, Ellen  
(CMS/CCIO) (b)(6)  
(b)(6); Wallace, Mary  
(CMS/OC) (b)(6)  
(b)(6); Richardson (she/her),  
Erin (CMS/OA) (b)(6)  
(b)(6); Tsai, Daniel (CMS/CMCS)  
(b)(6)  
(b)(6)  
**CC:** Ciccone, Caroline (HHS/ASPA) (b)(6)  
(b)(6)  
**Subject:** RE: RE: ACA storytellers

Please find some additional Navigators below:

- **Navigator Organization:** Ohio Association of Foodbanks
- **State:** Ohio
- **POC:**

(b)(6)

- **Navigator Organization:** Thrive Allen County (Kansas Cares)
- **State:** Kansas
- **POC:**

(b)(6)

- **Navigator Organization:** United Way of Anchorage
- **State:** Alaska
- **POC:**

(b)(6)

Lisa J. Wilson

[lisa.wilson@cms.hhs.gov](mailto:lisa.wilson@cms.hhs.gov)

(b)(6) (cell phone)

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**Sent:** Monday, March 13, 2023 5:44 PM  
**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIO) <Ellen.Montz@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Cc:** Wilson, Lisa (CMS/CCIO) <lisa.wilson@cms.hhs.gov>; Ciccone, Caroline (HHS/ASPA) <Caroline.Ciccone@hhs.gov>  
**Subject:** RE: ACA storytellers

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**Cc:** Wilson, Lisa (CMS/CCIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>; Ciccone, Caroline (HHS/ASPA) <Caroline.Ciccone@hhs.gov>  
**Subject:** RE: ACA storytellers

Hi all-

Jesse and team, do you all have stories to share? Can you please send them up today/tonight?

Thank you! Rachel

**From:** Pryor, Rachel (HHS/OS/IOS)  
**Sent:** Friday, March 10, 2023 1:32 PM  
**To:** Montz, Ellen (CMS/CCIO) <Ellen.Montz@cms.hhs.gov>; christen.l.young (b)(6); (b)(6); Wallace, Mary (CMS/OC) <mary.wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <daniel.tsai@cms.hhs.gov>  
**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6); (b)(6); Wilson, Lisa (CMS/CCIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>  
**Subject:** RE: ACA storytellers

And adding in Jesse Cross-Call to help on our end!

**From:** Montz, Ellen (CMS/CCIO) <Ellen.Montz@cms.hhs.gov>  
**Sent:** Friday, March 10, 2023 1:30 PM  
**To:** christen.l.young (b)(6); Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6); (b)(6); Wilson, Lisa (CMS/CCIO) <lisa.wilson@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

Great! Adding in Lisa to coordinate for CCIO.

**From:** Young, Christen Linke L. EOP/WHO (b)(6)  
**Sent:** Friday, March 10, 2023 1:27 PM  
**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIO) <Ellen.Montz@cms.hhs.gov>;



Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

Cc: Schubel, Jessica L. EOP/WHO (b)(6) Gerwin, Mikaela D. EOP/WHO

(b)(6)

**Subject:** ACA storytellers

I may need some (b)(5) Can you all share whatever you have for the buckets below by COB Monday? We will separately go to the (b)(5)

(b)(5)

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•  
•  
•

(b)(5)

Message

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**From:** Moore, Jonathan (OS/IOS/) [Jonathan.Moore@hhs.gov]  
**Sent:** 4/28/2023 3:36:54 PM  
**To:** Yao, Kristiana (CMS/OA) (b)(6); Raymond, Jonathan (CMS/OA) (b)(6)  
**CC:** Richardson (she/her), Erin (CMS/OA) (b)(6)  
**Subject:** RE: RE: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Hi all,  
Would the 5/3 2:30 slot work? I am going to send over to Shreeya. Thanks

Jonathan

**From:** Moore, Jonathan (OS/IOS/)  
**Sent:** Thursday, April 27, 2023 9:13 AM  
**To:** 'Yao, Kristiana (CMS/OA)' <Kristiana.Yao1@cms.hhs.gov>; Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Cc:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Subject:** RE: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

I think the 5/3 2:30 is the only one that will work for Stacy. JR do you know if Erin is able to make that one work? If not, I can probably cover for both me and Stacy which would open another slot. Thanks

Jonathan

**From:** Moore, Jonathan (OS/IOS/)  
**Sent:** Thursday, April 27, 2023 9:09 AM  
**To:** Yao, Kristiana (CMS/OA) <Kristiana.Yao1@cms.hhs.gov>; Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Cc:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Subject:** RE: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

I'm happy to send all of our availability then. I will check mine and Stacy's calendars.

**From:** Yao, Kristiana (CMS/OA) <Kristiana.Yao1@cms.hhs.gov>  
**Sent:** Thursday, April 27, 2023 9:04 AM  
**To:** Moore, Jonathan (OS/IOS/) <Jonathan.Moore@hhs.gov>; Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Cc:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Subject:** RE: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Sorry, to confirm – we should go ahead with sending the CMS meeting availability? I think they may be trying to schedule now, aside from the review. Thanks!

**From:** Moore, Jonathan (OS/IOS/) <Jonathan.Moore@hhs.gov>  
**Sent:** Thursday, April 27, 2023 8:44 AM  
**To:** Yao, Kristiana (CMS/OA) <Kristiana.Yao1@cms.hhs.gov>; Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>

**Cc:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Subject:** RE: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Thanks Kristiana,  
I've asked for more time so folks in the building can review so I think you can share with EOP and HHS concurrently.  
Thank you!

Jonathan

**From:** Yao, Kristiana (CMS/OA) <Kristiana.Yao1@cms.hhs.gov>  
**Sent:** Wednesday, April 26, 2023 11:04 PM  
**To:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>; Moore, Jonathan (OS/IOS/) <Jonathan.Moore@hhs.gov>  
**Cc:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Subject:** Re: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Thanks, JR! Jonathan, do you want to send Erin's and HHS combined availability back to EOP?

**From:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Sent:** Wednesday, April 26, 2023 1:16 PM  
**To:** Yao, Kristiana (CMS/OA) <Kristiana.Yao1@cms.hhs.gov>; Moore, Jonathan (OS/IOS/) <Jonathan.Moore@hhs.gov>  
**Cc:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Subject:** RE: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Thanks Kristiana! As of now, Erin can be available 5/2 from 11am – 11:30am along with 9:30am – 10am on 5/3. I can follow up to see if Erin can make the 2:30 time on 5/3 in between the issues meeting.

Best,

JR

**From:** Yao, Kristiana (CMS/OA) <Kristiana.Yao1@cms.hhs.gov>  
**Sent:** Wednesday, April 26, 2023 1:04 PM  
**To:** Moore, Jonathan (OS/IOS/) <Jonathan.Moore@hhs.gov>; Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Cc:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Subject:** RE: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Jonathan – I am on official travel next week; I may be able to make the 2:30-3pm times on 5/3 or 5/4 because of the time difference, but I am also looping in JR from our team to weigh in on Erin's schedule for when you read back HHS availability. Thanks!

**From:** Panigrahi, Shreeya G. EOP/WHO (b)(6)  
**Sent:** Wednesday, April 26, 2023 12:47 PM  
**To:** Yao, Kristiana (CMS/OA) <Kristiana.Yao1@cms.hhs.gov>; Moore, Jonathan (OS/IOS/) <Jonathan.Moore@hhs.gov>; (b)(6)@treasury.gov  
**Cc:** Mahoney, Neale A. EOP/WHO (b)(6); Sahaf, Sophie (CFPB) <Sophia.Sahaf@cfpb.gov>;

Schubel, Jessica L. EOP/WHO (b)(6), Forrest, Emily B. EOP/WHO (b)(6)

**Subject:** RE: Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Hi all –

Hope you've had a good start to your week! Following up on Sophie's note about a group huddle, the below windows work for EOP and CFPB. Would you be able to advise on HHS/CMS and UST's availability?

Thanks,  
Shreeya

5/2: 11:00-11:30am

5/3: 9:30-11:30a, 12-1p, 2:30-3p

5/4: 9:30-10:30am or 2:30-3p

**From:** Sahaf, Sophie (CFPB) <Sophia.Sahaf@cfpb.gov>

**Sent:** Wednesday, April 19, 2023 5:50 PM

**To:** Moore, Jonathan (OS/IOS/) <Jonathan.Moore@hhs.gov>; Yao, Kristiana (CMS/OA <Kristiana.Yao1@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA <Erin.Richardson@cms.hhs.gov>; Sanders, Stacy (HHS/IOS <Stacy.Sanders@hhs.gov>; Thomas.West2@treasury.gov; (b)(6)@treasury.gov; Sahaf, Sophie (CFPB) <Sophia.Sahaf@cfpb.gov>; Forrest, Emily (b)(6) Panigrahi, Shreeya G. EOP/WHO (b)(6) Krishna.Vallabhaneni@treasury.gov; Mahoney, Neale A. EOP/WHO (b)(6) Schubel, Jessica L. EOP/WHO (b)(6) Rodriguez, Kate M. EOP/WHO (b)(6) Negron, Michael A. EOP/WHO (b)(6)  
**Cc:** Thompson, Diane (CFPB) <Diane.Thompson@cfpb.gov>; Nadolski, Karley (CFPB)(she/her) <Karley.Nadolski@cfpb.gov>

**Subject:** Tri-Agency RFI Outline for Comment: Response Requested by 4/25

Dear colleagues:

Attached, for your review, is the draft outline for the tri-agency RFI. A few things to highlight for you:

- We appreciate your review of the outline by COB Tuesday 4/25. If this poses any problem, please let us know as soon as possible.

- (b)(5)
- (b)(5)

Please reach out with any questions. We will work with Shreeya and Neale to set up a meeting for late next week to discuss your feedback, a potential public field hearing, and next steps.

Best,

Sophie

Message

**From:** Vitolo, Sara (CMS/CMCS) [redacted] (b)(6)  
[redacted] (b)(6)  
**Sent:** 3/21/2023 12:38:23 PM  
**To:** Hebert, Krista (CMS/CMCS) [redacted] (b)(6)  
[redacted] (b)(6); Tsai, Daniel  
(CMS/CMCS) [redacted] (b)(6)  
[redacted] (b)(6); Briskin, Perrie  
(CMS/CMCS) [redacted] (b)(6)  
[redacted] (b)(6); Costello, Anne Marie  
(CMS/CMCS) [redacted] (b)(6)  
**Subject:** RE: RE: ACA storytellers

Chiming in late on this, but Community Catalyst did an event a right before COVID where they had a bunch of community members speak. They did posters and post cards with their stories, etc. They were dually eligible beneficiaries, so the focus was a little different, but some would surely fit for this. Do we still need people? If so, I can reach out to them.

Dan, Dennis Heaphy was one of the key notes.

**From:** Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>  
**Sent:** Monday, March 20, 2023 6:08 PM  
**To:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>; Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Vitolo, Sara (CMS/CMCS) <Sara.Vitolo@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

Hi all,

Following up here that Jason Stegmaier sent along the below individual as a candidate. Please let me know if you'd like me to follow up with Christen Linke Young directly to send along the below information.

From Jason S: She is an excellent ACA navigator and has shared many "good news/feel-good" stories with me. She has been a Wisconsin ACA navigator since the fall of 2013. To follow please find her signature card:

Colleen Harryman (pronouns: she/her/hers)  
Licensed Health Insurance Navigator, Regional Lead  
Covering Wisconsin  
Office: (608)261-1455 Cell: [redacted] (b)(6)  
Email: [colleen.harryman@wisc.edu](mailto:colleen.harryman@wisc.edu)  
<https://coveringwi.org/>

**From:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Sent:** Tuesday, March 14, 2023 1:32 PM  
**To:** Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>; Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Vitolo, Sara (CMS/CMCS) <Sara.Vitolo@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

The best would be to call our friends in VA or MD for enrollees. On expansion advocates – we all know the same DC folks. If we want a state-based/non-DC advocate, I think protect our care could help identify

Thanks

**From:** Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>  
**Sent:** Tuesday, March 14, 2023 1:25 PM  
**To:** Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Vitolo, Sara (CMS/CMCS) <Sara.Vitolo@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

The WH is organizing a big ACA event and they need (b)(5)  
They may also want (b)(5) So, to CLY's request, wanted to see if there are people we have worked with in the past, for events or ads in these categories.

I would say if MCOG does not have people, that is fine and we can defer to OC/IEA. I also know DPC is already in touch with groups like Protect Our Care, but I think they're just fishing for more options.

: (b)(5)

**From:** Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>  
**Sent:** Tuesday, March 14, 2023 1:19 PM  
**To:** Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Vitolo, Sara (CMS/CMCS) <Sara.Vitolo@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

It is a question from DPC so maybe Perrie can reach out and ask

**From:** Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>  
**Sent:** Tuesday, March 14, 2023 1:10 PM  
**To:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Vitolo, Sara (CMS/CMCS) <Sara.Vitolo@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

Hi all – MCOG is asking how these stories will be used – do we have that context?

**From:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Sent:** Friday, March 10, 2023 2:29 PM  
**To:** Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Vitolo, Sara (CMS/FCHCO) <Sara.Vitolo@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

Can you connect w MCOG – and let me know / I can then loop someone in  
Thanks

**From:** Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>  
**Sent:** Friday, March 10, 2023 2:11 PM  
**To:** Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Vitolo, Sara (CMS/FCHCO) <Sara.Vitolo@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

I am happy to coordinate with MCOG – just let me know.

**From:** Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 2:07 PM

**To:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Vitolo, Sara (CMS/FCHCO) <Sara.Vitolo@cms.hhs.gov>;

Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>

**Subject:** RE: ACA storytellers

I would suggest we start with MCOG and see if they can help with recruitment

**From:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 2:01 PM

**To:** Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Vitolo, Sara (CMS/FCHCO)

<Sara.Vitolo@cms.hhs.gov>; Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS)

<Perrie.Briskin@cms.hhs.gov>

**Subject:** FW: ACA storytellers

See below – would someone on our team be the right point on Medicaid below, or should we ask OA/OPOLE to help?

Thanks

**From:** Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 1:52 PM

**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>;

(b)(6); Richardson (she/her), Erin (CMS/OA)

<Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6)

(b)(6); Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA)

<Jesse.Cross-call@hhs.gov>; Franklin, Julie (CMS/OC) <Julie.Franklin@cms.hhs.gov>

**Subject:** RE: ACA storytellers

+Julie for OC.

**From:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>

**Sent:** Friday, March 10, 2023 1:32 PM

**To:** Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; (b)(6)

(b)(6); Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin

(CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6)

(b)(6); Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA)

<Jesse.Cross-call@hhs.gov>

**Subject:** RE: ACA storytellers

And adding in Jesse Cross-Call to help on our end!

**From:** Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 1:30 PM

**To:** (b)(6); Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>;

Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA)

<Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6)



(b)(6)

Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>

**Subject:** RE: ACA storytellers

Great! Adding in Lisa to coordinate for CCIIO.

**From:** Young, Christen Linke L. EOP/WHO <(b)(6)>

**Sent:** Friday, March 10, 2023 1:27 PM

**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** Schubel, Jessica L. EOP/WHO <(b)(6)>; Gerwin, Mikaela D. EOP/WHO

(b)(6)

**Subject:** ACA storytellers

I may need some (b)(5) Can you all share whatever you have for the buckets below by COB Monday? We will separately go to the (b)(5)

(b)(5)

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•  
•  
•

(b)(5)

Message

**From:** Vitolo, Sara (CMS/CMCS) (b)(6)  
(b)(6)  
**Sent:** 3/21/2023 12:42:30 PM  
**To:** Briskin, Perrie (CMS/CMCS) (b)(6)  
(b)(6); Hebert, Krista  
(CMS/CMCS) (b)(6)  
(b)(6); Tsai, Daniel  
(CMS/CMCS) (b)(6)  
(b)(6); Costello, Anne Marie  
(CMS/CMCS) (b)(6)  
(b)(6)  
**Subject:** RE: RE: ACA storytellers

Never mind my earlier email – reading top down, always a mistake.

**From:** Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>  
**Sent:** Monday, March 20, 2023 7:30 PM  
**To:** Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Vitolo, Sara (CMS/CMCS) <Sara.Vitolo@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

The list was already sent ahead by Kyla earlier today and we had plenty of options. We can save this one for the future if the request comes back!

**From:** Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>  
**Sent:** Monday, March 20, 2023 6:08 PM  
**To:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>; Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Vitolo, Sara (CMS/CMCS) <Sara.Vitolo@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

Hi all,

Following up here that Jason Stegmaier sent along the below individual as a candidate. Please let me know if you'd like me to follow up with Christen Linke Young directly to send along the below information.

From Jason S: She is an excellent ACA navigator and has shared many "good news/feel-good" stories with me. She has been a Wisconsin ACA navigator since the fall of 2013. To follow please find her signature card:

Colleen Harryman (pronouns: she/her/hers)  
Licensed Health Insurance Navigator, Regional Lead  
Covering Wisconsin  
Office: (608)261-1455 Cell: (b)(6)  
Email: [colleen.harryman@wisc.edu](mailto:colleen.harryman@wisc.edu)  
<https://coveringwi.org/>

**From:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Sent:** Tuesday, March 14, 2023 1:32 PM  
**To:** Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>; Costello, Anne Marie (CMS/CMCS)

<AnneMarie.Costello@cms.hhs.gov>; Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Vitolo, Sara (CMS/CMCS) <Sara.Vitolo@cms.hhs.gov>

**Subject:** RE: ACA storytellers

The best would be to call our friends in VA or MD for enrollees. On expansion advocates – we all know the same DC folks. If we want a state-based/non-DC advocate, I think protect our care could help identify  
Thanks

**From:** Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>

**Sent:** Tuesday, March 14, 2023 1:25 PM

**To:** Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Vitolo, Sara (CMS/CMCS) <Sara.Vitolo@cms.hhs.gov>

**Subject:** RE: ACA storytellers

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**Subject:** RE: ACA storytellers

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**Subject:** FW: ACA storytellers

See below – would someone on our team be the right point on Medicaid below, or should we ask OA/OPOLE to help?  
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**Sent:** Friday, March 10, 2023 1:52 PM  
**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; christen.l.young (b)(6); Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>  
**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6); Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>; Franklin, Julie (CMS/OC) <Julie.Franklin@cms.hhs.gov>  
**Subject:** RE: ACA storytellers

+Julie for OC.

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**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6); Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>; Cross-Call, Jesse (OS/IEA) <Jesse.Cross-call@hhs.gov>  
**Subject:** RE: ACA storytellers

And adding in Jesse Cross-Call to help on our end!

**From:** Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>

**Sent:** Friday, March 10, 2023 1:30 PM

**To:** christen.l.young (b)(6); Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** jessica.l.schubel (b)(6); Gerwin, Mikaela D. (b)(6)

(b)(6)

Wilson, Lisa (CMS/CCIIO) <lisa.wilson@cms.hhs.gov>

**Subject:** RE: ACA storytellers

Great! Adding in Lisa to coordinate for CCIIO.

**From:** Young, Christen Linke L. EOP/WHO <(b)(6)>

**Sent:** Friday, March 10, 2023 1:27 PM

**To:** Pryor, Rachel (HHS/OS/IOS) <Rachel.Pryor@hhs.gov>; Montz, Ellen (CMS/CCIIO) <Ellen.Montz@cms.hhs.gov>; Wallace, Mary (CMS/OC) <Mary.Wallace@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>

**Cc:** Schubel, Jessica L. EOP/WHO (b)(6); Gerwin, Mikaela D. EOP/WHO

(b)(6)

**Subject:** ACA storytellers

I may need some (b)(5) Can you all share whatever you have for the buckets below by COB Monday? We will separately go to the (b)(5)

(b)(5)

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•  
•  
•

(b)(5)

Message

**From:** Thomas.West2@treasury.gov [Thomas.West2@treasury.gov]  
**Sent:** 5/5/2023 7:05:31 PM  
**To:** Shreeya.G.Panigrahi (b)(6); Moore, Jonathan (OS/IOS/); (b)(6)  
(b)(6) Yao, Kristiana  
(CMS/OA); (b)(6)  
(b)(6) Richardson (she/her),  
Erin (CMS/OA); (b)(6)  
(b)(6) Sanders, Stacy (HHS/IOS)  
];  
(b)(6)@treasury.gov; Krishna.Vallabhaneni@treasury.gov  
**CC:** Neale.A.Mahoney (b)(6); Diane.Thompson@cfpb.gov; Camille.Kirsch@cfpb.gov  
**Subject:** RE: RE: hold: EOP/CFPB/HHS/Treasury re: RFI

For UST - 5/9: 9-930a, 10:30-11a.

Tom West

(b)(6) thomas.west2@treasury.gov

**From:** Panigrahi, Shreeya G. EOP/WHO (b)(6)  
**Sent:** Friday, May 5, 2023 2:36 PM  
**To:** Jonathan Moore <Jonathan.Moore@hhs.gov>; Yao, Kristiana (CMS/OA <Kristiana.Yao1@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA <Erin.Richardson@cms.hhs.gov>; Sanders, Stacy (HHS/IOS <Stacy.Sanders@hhs.gov>; West, Thomas <Thomas.West2@treasury.gov>; (b)(6)@treasury.gov>; Vallabhaneni, Krishna <Krishna.Vallabhaneni@treasury.gov>  
**Cc:** Mahoney, Neale (b)(6); Thompson, Diane (CFPB) <Diane.Thompson@cfpb.gov>; Kirsch, Camille (CFPB) <Camille.Kirsch@cfpb.gov>  
**Subject:** RE: hold: EOP/CFPB/HHS/Treasury re: RFI

**\*\* Caution:** External email. Pay attention to suspicious links and attachments. Send suspicious email to [suspect@treasury.gov](mailto:suspect@treasury.gov) \*\*

Hi all – hope you’re doing well! Following up on scheduling, the below windows work for EOP and CFPB. Would HHS/CMS and Treasury be able to advise on their availability?

5/8: 11-11:30a

5/9: 9-10a, 10:30-11a, 11:30-12p

Additionally, wanted to pass along the below materials corresponding to CFPB’s rollout yesterday. Looking forward to further discussion next week, and thanks all again for your collaboration on this issue!

CFPB materials:

- [Press release](#)

- Report

Links to some news coverage and stakeholder reactions:

- KHN article by Noam Levey that was picked up by other media
- The Hill
- Becker's Hospital Review
- Statement by Community Catalyst

Tweets from Administration officials:

- CFPB Director Chopra
- CMS
- DPC Director Rice

**From:** Sahaf, Sophie (CFPB) <Sophia.Sahaf@cfpb.gov>

**Sent:** Wednesday, May 3, 2023 12:31 PM

**To:** Panigrahi, Shreeya G. EOP/WHO (b)(6); Moore, Jonathan (OS/IOS/) <Jonathan.Moore@hhs.gov>; Yao, Kristiana (CMS/OA <Kristiana.Yao1@cms.hhs.gov>; Richardson (she/her), Erin (CMS/OA <Erin.Richardson@cms.hhs.gov>; Sanders, Stacy (HHS/IOS <Stacy.Sanders@hhs.gov>; Thomas.West2@treasury.gov; (b)(6)@treasury.gov; Forrest, Emily B. EOP/WHO (b)(6); Krishna.Vallabhaneni@treasury.gov; Mahoney, Neale A. EOP/WHO (b)(6); Schubel, Jessica L. EOP/WHC (b)(6); Rodriguez, Kate M. EOP/WHO (b)(6); Negron, Michael A. EOP/WHO (b)(6)  
**Cc:** Thompson, Diane (CFPB) <Diane.Thompson@cfpb.gov>; Nadolski, Karley (CFPB)(she/her) <Karley.Nadolski@cfpb.gov>  
**Subject:** RE: hold: EOP/CFPB/HHS/Treasury re: RFI

Dear colleagues:

We are going to push this meeting out to early next week so that we have time to incorporate final input we received today on the outline.

I also wanted to let you know that tomorrow we will release a report on medical credit cards and financing products that ties into the themes we are seeking to better understand through this report. Our Director will also be speaking about this report and our broader work on medical debt issues at the American Association of Healthcare Administration Management conference tomorrow. We will share the report and public remarks with you all.

In advance of our call next week, below is an agenda:

1. **CFPB share out on report and AAHAM remarks**
2. **RFI scope discussion**
3. **Next steps and timeline**

(b)(6) After tomorrow, May 4, please reach out to Diane Thompson, [diane.thompson@cfpb.gov](mailto:diane.thompson@cfpb.gov), and Karley Nadolski, [Karley.nadolski@cfpb.gov](mailto:Karley.nadolski@cfpb.gov). Thanks so much—I've so enjoyed working with you all and hope to connect again soon. (b)(6)

Best,  
Sophie

-----Original Appointment-----

**From:** Panigrahi, Shreeya G. EOP/WHO (b)(6)

**Sent:** Friday, April 28, 2023 2:44 PM

**To:** Panigrahi, Shreeya G. EOP/WHO; Moore, Jonathan (OS/IOS/); Yao, Kristiana (CMS/OA; Richardson (she/her), Erin (CMS/OA; Sanders, Stacy (HHS/IOS; Thomas.West2@treasury.gov; (b)(6)@treasury.gov; Sahaf, Sophie

(CFPB); Forrest, Emily B. EOP/WHO; [Krishna.Vallabhaneni@treasury.gov](mailto:Krishna.Vallabhaneni@treasury.gov); Mahoney, Neale A. EOP/WHO; Schubel, Jessica L. EOP/WHO; Rodriguez, Kate M. EOP/WHO; Negron, Michael A. EOP/WHO; Thompson, Diane (CFPB); Nadolski, Karley (CFPB)(she/her)

**Subject:** hold: EOP/CFPB/HHS/Treasury re: RFI

**When:** Wednesday, May 3, 2023 2:30 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

**Where:** <https://pitc.zoomgov.com/j> (b)(6)

Timing and agenda to be confirmed. Thanks!



Message

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**From:** Elnahal, Shereef (b)(6)@va.gov]  
**Sent:** 1/12/2023 12:57:41 AM  
**To:** Richardson (she/her), Erin (CMS/OA) (b)(6); Enobakhare, Yettalevette E. (b)(6)@va.gov]  
**CC:** Raymond, Jonathan (CMS/OA) (b)(6)  
**Subject:** Re: Re: E-introduction

Terrific, thanks so much Erin!

**From:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Sent:** Wednesday, January 11, 2023 2:41:39 PM  
**To:** Enobakhare, Yettalevette E. (b)(6)@va.gov>; Elnahal, Shereef (b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** [EXTERNAL] RE: E-introduction

Thank you. I got this to our outreach team and will follow up once it goes out to partners.

**From:** Enobakhare, Yettalevette E. (b)(6)@va.gov>  
**Sent:** Wednesday, January 11, 2023 12:14 PM  
**To:** Elnahal, Shereef (b)(6)@va.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** RE: E-introduction

Hi Erin!

Please see the info below. Please let me know if you need anything else.

There has never been a better time to become a clinician with the Department of Veterans Affairs! Not only do clinicians at VA serve those who have borne the battle, but recent legislation has greatly expanded VA's ability to invest in our most valuable resource – our employees. The Honoring Our PACT Act of 2022 represents the largest expansion of Veterans benefits in generation and provides VA with the tools necessary to recruit and retain top talent, including improvements in our hiring and onboarding, higher pay caps, and enhanced incentives. In fact, hiring is our top health care priority, with a goal of hiring over 50,000 employees this year, including physicians, nurses, and support staff to meet increased demand and prevent burnout among staff. Interested in making a difference in the life of Veterans? – Learn more about opportunities across the country with competitive pay, opportunities for growth and mobility, a wealth of benefits and rich rewards at [VA Careers](#).

Thanks!

Yetta

Yettalevette Enobakhare, MHA  
Acting Executive Officer  
Under Secretary for Health  
Veterans Health Administration  
Office: 202-461-5144

Mobile: (b)(6)

**From:** Elnahal, Shereef <(b)(6)@va.gov>  
**Sent:** Wednesday, January 11, 2023 11:27 AM  
**To:** Enobakhare, Yettalevette E. <(b)(6)@va.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** Re: E-introduction

Thanks for following up with us again, Erin! Hope you had a good holiday and new year.

**From:** Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Sent:** Tuesday, January 10, 2023 7:20:00 PM  
**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Elnahal, Shereef <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** Re: E-introduction

Hi Erin! Happy New Year! I can get you this blurb and provide it to you in the morning.

Thanks!

Yetta

Yettalevette Enobakhare, MHA  
Acting Executive Officer, Under Secretary for Health  
Veterans Health Administration  
Office: 202-461-5144  
Mobile: (b)(6)

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**From:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Sent:** Tuesday, January 10, 2023 5:24 PM  
**To:** Elnahal, Shereef <(b)(6)@va.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** [EXTERNAL] RE: E-introduction

Shereef,

Happy New Year! Looping back to see if your team has a short paragraph you'd like us to use in communicating with our listserv participants.

Best,  
Erin

**From:** Richardson (she/her), Erin (CMS/OA)  
**Sent:** Saturday, December 10, 2022 9:50 AM  
**To:** Elnahal, Shereef <(b)(6)@va.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** RE: E-introduction

Shereef – yes, we are able/willing to send a note about VA job opportunities to our listserv recipients. We can get that in the works once we get the short paragraph I mentioned below.

Best,  
Erin

**From:** Elnahal, Shereef <(b)(6)@va.gov>  
**Sent:** Saturday, December 10, 2022 9:18 AM  
**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** Re: E-introduction

Thanks, Erin. We will definitely get you that language.

On the listserv question: just to clarify, the request was to ask whether CMS would be able / willing to send a generic note about job opportunities in VA through their listserv to their recipients, not for us to use the listserv ourselves. Would that piece be possible (understand if it isn't for the same reasons)?

Thank you,

SE

**From:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>  
**Sent:** Friday, December 9, 2022 8:37:39 PM  
**To:** Elnahal, Shereef <(b)(6)@va.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** [EXTERNAL] RE: E-introduction

Shereef,

Thanks your patience – it's been a week! I got an update from the team:

- Sharing VA hiring information with our partners – yes, we are happy to do this. While the link to your website is very helpful, our partner relations group thinks it will be much more impactful if you could share a short paragraph about the PACT Act and your hiring needs that we can add to one of our CMS emails. Can you provide this description at your convenience?
- Sharing listservs – unfortunately, we are unable to share listservs/contact information of clinicians of who signed up for CMS emails as that would violate our data agreement

Have a great weekend!

-Erin

**From:** Elnahal, Shereef <(b)(6)@va.gov>  
**Sent:** Friday, December 2, 2022 9:45 AM  
**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>  
**Subject:** Re: E-introduction

Thanks so much!

**From:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>

**Sent:** Friday, December 2, 2022 12:51:34 AM

**To:** Elnahal, Shereef <(b)(6)@va.gov>; Enobakhare, Yettalevette E. <(b)(6)@va.gov>

**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>

**Subject:** [EXTERNAL] RE: E-introduction

Thank you, Yetta and Shereef. I am still working with my team on the other topics we discussed and will loop back with an update.

**From:** Elnahal, Shereef <(b)(6)@va.gov>

**Sent:** Thursday, December 1, 2022 6:08 PM

**To:** Enobakhare, Yettalevette E. <(b)(6)@va.gov>; Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>

**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>

**Subject:** Re: E-introduction

Thanks, Yetta!

Erin- this would be the website to direct your network of clinicians to re: hiring in the context of the PACT Act.

Warm regards,

Shereef

**From:** Enobakhare, Yettalevette E. <(b)(6)@va.gov>

**Sent:** Thursday, December 1, 2022 10:38:42 AM

**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>

**Cc:** Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>; Elnahal, Shereef <(b)(6)@va.gov>

**Subject:** RE: E-introduction

Good morning Erin- Following up on your meeting with Dr. Elnahal. The website for VA recruitment is <https://www.vacareers.va.gov/> . I apologize for the delay.

Thank you,

Yetta

Yettalevette Enobakhare, MHA  
Acting Executive Officer, Under Secretary for Health  
Veterans Health Administration  
Office: 202-461-5144  
Mobile: (b)(6)

**From:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>

**Sent:** Tuesday, November 8, 2022 10:35 PM

**To:** Elnahal, Shereef <(b)(6)@va.gov>; Tanielian, Terri (External) <(b)(6)>

**Cc:** Enobakhare, Yettalevette E. <(b)(6)@va.gov>; Raymond, Jonathan (CMS/OA) <Jonathan.Raymond@cms.hhs.gov>

**Subject:** [EXTERNAL] RE: E-introduction

Thanks, Terri, for the introduction.

Shereef – looking forward to connecting as well. Adding JR to help with finding some time on my calendar.

Best,  
Erin

**From:** Elnahal, Shereef <(b)(6)@va.gov>  
**Sent:** Tuesday, November 8, 2022 8:42 PM  
**To:** Richardson (she/her), Erin (CMS/OA) <Erin.Richardson@cms.hhs.gov>; Tanielian, Terri (External) <(b)(6)>  
**Cc:** Enobakhare, Yettalevette E. <(b)(6)@va.gov>  
**Subject:** Re: E-introduction

Thanks so much, Terri!

Erin, look forward to chatting. I am cc'ing Yetta to help find us a time.

Warm regards,

Shereef

**From:** Tanielian, Terri L. EOP/WHO <(b)(6)>  
**Sent:** Tuesday, November 8, 2022 3:30:27 PM  
**To:** Erin.Richardson@cms.hhs.gov <Erin.Richardson@cms.hhs.gov>; Elnahal, Shereef <(b)(6)@va.gov>  
**Subject:** [EXTERNAL] E-introduction

Erin,  
I am writing to connect you with Dr. Shereef Elnahal, Under Secretary for Health at the Department of Veterans Affairs. As you may know, VA is working to implement the PACT Act legislation and in the process of a fairly large hiring sprint for health care professionals. Since the PACT Act is a significant priority for the President and given the relationship you all have with the medical community, we thought it could be good for Dr. Elnahal and Administrator Brooks-LaSure to coordinate on communications to the health care / medical professional associations about these opportunities.

Shereef,  
Erin serves as Chief of Staff at CMS and is a health policy expert with relationships in the medical community. I will leave it to you to share more information about the work you are leading to attract more providers in VA. Also, I'm not sure if your time as a White House Fellow at VA and her time on the DPC during the Obama Administration overlapped so I apologize if you two already know each other and I am making an unnecessary introduction.

If Christen or I can be helpful in facilitating a dialog, please let us know.

Best wishes,  
Terri

Terri Tanielian (she/her)  
Special Assistant to the President for Veterans Affairs  
Domestic Policy Council | Executive Office of the President  
Office: (b)(6)  
Cell: (b)(6) (texting is not enabled)

Message

**From:** Costello, Anne Marie (CMS/CMCS); (b)(6)  
(b)(6)  
**Sent:** 4/28/2023 9:13:51 PM  
**To:** Schubel, Jessica L. EOP/WHO; (b)(6); Tsai, Daniel (CMS/CMCS)  
(b)(6) Stephens, Jessica  
(CMS/CMCS); (b)(6)  
(b)(6) Briskin, Perrie  
(CMS/CMCS); (b)(6)  
(b)(6) Hebert, Krista  
(CMS/CMCS); (b)(6)  
(b)(6)  
**Subject:** RE: RE: Unwinding Thoughts from Stakeholders

Thank you for sending. It is really helpful to see this in advance.

Anne Marie

**From:** Schubel, Jessica L. EOP/WHO; (b)(6)  
**Sent:** Friday, April 28, 2023 12:38 PM  
**To:** Tsai, Daniel (CMS/CMCS) <Daniel.Tsai@cms.hhs.gov>; Costello, Anne Marie (CMS/CMCS) <AnneMarie.Costello@cms.hhs.gov>; Stephens, Jessica (CMS/CMCS) <Jessica.Stephens@cms.hhs.gov>; Briskin, Perrie (CMS/CMCS) <Perrie.Briskin@cms.hhs.gov>; Hebert, Krista (CMS/CMCS) <krista.hebert@cms.hhs.gov>  
**Subject:** Unwinding Thoughts from Stakeholders

FYI – I think they may be coming your way.

**From:** Stan Dorn <sdorn@unidosus.org>  
**Sent:** Wednesday, April 26, 2023 12:25 AM  
**To:** Schubel, Jessica L. EOP/WHO; (b)(6)  
**Cc:** Debbie Weinstein <DWeinstein@chn.org>; Peggy Ramin <ramin@civilrights.org>; Morgan B. Polk <mpolk@nul.org>; Andrea Harris <aharris@protectourcare.org>; policy@apiahf.org; 'Joyce Liu' <jliu@apiahf.org>; Manav Nanda <mnanda@veng-group.com>; Jeanette Contreras <jcontreras@unidosus.org>; Malone, Lisa <lmalone@naacpnet.org>; Chandos Culleen <cculleen@ncuih.org>; Mary Jomia <MJomia@ncuih.org>; policy@apiahf.org; Policy <policy@ncuih.org>; Jeremy Grabiner <JGrabiner@ncuih.org>; Susan Collins <scollins@unidosus.org>; Matthew D. Snider <msnider@unidosus.org>; Umailla Fatima <ufatima@unidosus.org>; Alvaro Zarco <azarco@unidosus.org>; PolicyAdvocacy Temp2 <policyadvocacytemp2@unidosus.org>; PolicyAdvocacy Temp3 <policyadvocacytemp3@unidosus.org>; Jennifer Van der Heide <jvanderheide@apiahf.org>  
**Subject:** [EXTERNAL] Follow-up

Hi, Jessica. Great to touch base with you on Monday! Once again, thank you for taking the time to meet with us. More important, thank you for all the amazing work you and your colleagues are doing to extend health coverage and promote health equity, including recent strong statements about the impact of Speaker McCarthy's Medicaid proposals.

As promised, this note follows up some of the points we discussed on Monday.

**An emerging challenge in unwinding involves beneficiaries having nowhere to go for help when problems arise.** Assistance is needed, for example, when a family gets a notice it doesn't understand, or a parent takes their child to the doctor and learns Medicaid has been terminated. If such families do not get hands-on help, procedural termination

often results. On Monday, we recommended three approaches to giving more families a place to go for help, especially in historically marginalized communities:

1. **The Administration should maximize funding that helps community agencies provide one-on-one help.** We appreciate HRSA's supplemental funding for health centers. And CCIIO's additional funding for navigators could also be helpful, if navigators can use the money to help people obtain a Medicaid eligibility determination. That role has a nexus to the Marketplace, since a person's movement from Medicaid to Marketplace requires a determination of Medicaid ineligibility, which does not happen when Medicaid ends for procedural reasons.
2. **Mitigation plans should have states place procedural terminations on hold if families attempting telephonic renewal face prolonged call-center delays.** OCR noted that, "under some circumstances," a state may violate civil rights laws by failing to "adequately fund and staff call centers to ensure they are accessible without prolonged delays." OCR explained, "Persons of color are less likely to have broadband or internet access, or transportation or jobs that permit the time and access needed to meet with Medicaid enrollment staff in person, and therefore may rely more on call centers." Put simply, civil rights requirements can be violated **either** by a call center's failure to provide linguistic access **or** by its failure to provide timely access of any kind.

Thus far, CMS has limited its use of mitigation plans to address violations of 42 CFR 435.916. But the CAA makes its remedies available whenever a state does not "conduct eligibility redeterminations ... in accordance with **all** Federal requirements applicable to such redeterminations." CAA §5131(a)(4) (emphasis supplied). See also §5131(b) ("compliance with all Federal requirements applicable to eligibility redeterminations"). Civil rights regulations, no less than Medicaid regulations, are "Federal requirements applicable to eligibility redeterminations," and thus should be addressed by mitigation plans that bar procedural terminations until states rectify their violations of federal law.

3. **Medicaid managed care organizations (MCOs) should be allowed to prevent procedural terminations by completing their members' renewal paperwork.** CMS forbids such activities based on its reading of Social Security Act §1903(b)(4), which bars Medicaid MCOs from serving as "an enrollment broker in marketing medicaid managed care organizations ... to eligible individuals." Under 42 CFR 438.810, Medicaid enrollment brokers must be independent of MCOs when such brokers provide "enrollment services," which includes "taking enrollments by phone, in person, or through electronic means of communication." We believe that CMS should not read these provisions as barring an MCO from helping its existing beneficiaries retain Medicaid eligibility, for two reasons:
  - Such an MCO is not acting as an enrollment broker, because it is not "marketing Medicaid MCOs to eligible individuals." It is not helping a new Medicaid beneficiary or anyone else select a particular MCO. The prohibition against letting MCOs act as enrollment brokers arose out of concern for marketing abuses and conflicts of interest in guiding beneficiary plan choices. Such concerns do not apply when the beneficiary has long since chosen a particular MCO, and the MCO is seeking only to help the member retain or regain eligibility for health coverage.
  - Helping a beneficiary complete a renewal form telephonically is "taking a renewal by phone," not "taking an enrollment by phone." Medicaid regulations frequently distinguish between the terms, "renewal," on the one hand, and "enrollment" or "application," on the other. See, e.g., 42 CFR 435.908, 435.1200.

In the final moments of our call, we touched on two additional recommendations:

1. CMS should find that a state violates its duty, under ACA Section 1413(c)(3), to renew eligibility based on data "to the maximum extent practicable" if the state's *ex parte* renewal rates fall far below those of similarly situated states. A state's past refusal to invest in improving its eligibility systems should not be rewarded by scaling back the state's obligation to protect its eligible residents through *ex parte* renewal.
2. CMS should release state redetermination data as quickly as possible, including data disaggregated based on race and ethnicity, so that all stakeholders can quickly engage when problems emerge.

We look forward to checking in with you during May, Jessica! If you have any question, comments, or concerns, please feel free to reach out to any of us.

All the best,  
Stan

Stan Dorn

Stan Dorn, J.D. | Director | Health Policy Project

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[sdorn@unidosus.org](mailto:sdorn@unidosus.org) | He/Him/His

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